

**Wiltshire Police supporting documentary evidence for the
application for the review of a premises license -**

Favourite Chicken

3 Market Street

Trowbridge

Premises licence holder – Mr Kenan Olmez

Prepared by Ms J Gallimore

5th July 2011

Contents

Application for review	1 – 6
Decision notice 25th August 2009	7 - 8
Statement of Pc Walters dated 30th of September 2010	9
Statement of Pc Cavill dated 12th of April 2011	10
Statement of Pc Downing dated 15th of April 2011	11
Letter dated 23rd of March 2011 Wiltshire Police	12 - 14
Letter dated 16th of May 2011 Wiltshire Police	15 - 16
Letter dated 14th of June 2011 Wiltshire Fire & Rescue Service	17
Letter dated 5th of July 2011 R S Security	18
Summary of storm log and Niche occurrences	19.1 – 19.48

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I Chief Officer of Police

(Insert name of applicant)

apply for the review of a premises licence under section 51 / apply for the review of a club premises certificate under section 87 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable)

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description Favourite Chicken and Ribs 3 Market Street	
Post town Trowbridge	Post code (if known) BA14 8EY
Name of premises licence holder or club holding club premises certificate (if known) Mr Kenan OLMEZ	
Number of premises licence or club premises certificate (if known) WW0501046LAPRE	

Part 2 - Applicant details

I am

Please tick yes

- 1) an interested party (please complete (A) or (B) below)
- a) a person living in the vicinity of the premises
 - b) a body representing persons living in the vicinity of the premises
 - c) a person involved in business in the vicinity of the premises
 - d) a body representing persons involved in business in the vicinity of the premises
- 2) a responsible authority (please complete (C) below)

3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick yes

Current postal
address if
different from
premises
address

Post town

Post Code

Daytime contact telephone number

E-mail address
(optional)

(B) DETAILS OF OTHER APPLICANT

Name and address
Telephone number (if any)
E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Wiltshire Police Trowbridge Police Station Polebarn Road TROWBRIDGE Wiltshire
Telephone number (if any) 0845 408 7000
E-mail address (optional)

This application to review relates to the following licensing objective(s)

Please tick one or more boxes

- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> |
| 4) the protection of children from harm | <input type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 1)

Despite police and Wiltshire Council engagement with the management, police are increasingly concerned over the number and nature of incidents associated with this premise.

Additionally the management display a lack of appreciation of their role in promoting the licensing objectives evidenced when engaging with police officers and staff.

Through monitoring police conclude that the management of the premises do not actively promote the licensing objectives, the prevention of crime and disorder and public safety, which in turn leads to increased levels of crime and disorder associated with the premise.

Please provide as much information as possible to support the application
(please read guidance note 2)

1. Between 1st of January 2010 and 31st of May 2011 in excess of 50 incidents linked to the premise have been recorded by police. 62 % of these being incidents of disorder.

2. Police find that over 76% of incidents of disorder occur after 04.00 hours.

3. In the same period police have found the premise to be operating beyond its permitted hours on several occasions despite previous formal warnings. Police find that on each occasion the premise is in breach of the premise licence.

4. Over a period of eight months police have experienced difficulties retrieving, or have been unable to retrieve CCTV images from the system installed at the premises, police find that on each occasion the premise is in breach of the premise licence.

Police now believe that additional conditions are required to ensure that the licensing objectives the prevention of crime and disorder and public safety are met.

Recommendations to the Committee

Police believe and can provide evidence to support the view, that the terminal hour on a Thursday, Friday and Saturday night of 05.00 hours contributes to the levels of crime and disorder.

Police request that consideration be given to the following -

- The premise to employ two SIA registered staff from midnight to the terminal hour of the licence.
- The premise licence is to cease at no later than 03.30 hours on a Thursday, Friday, Saturday night.

Please tick yes

Have you made an application for review relating to this premises before

If yes please state the date of that application

Day Month Year

--	--	--	--	--	--	--	--	--	--

If you have made representations before relating to this premises please state what they were and when you made them

Objection to the variation of the premise licence heard on 25th of August 2009 by Wiltshire Council Licensing Sub Committee, Bradley Road, Trowbridge, Wiltshire. This application being to extend the terminal hour.

Please tick yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, LIABLE ON CONVICTION TO A FINE UP TO LEVEL 5 ON THE STANDARD SCALE, UNDER SECTION 158 OF THE LICENSING ACT 2003 TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION

Part 3 – Signatures (please read guidance note 3)

Signature of applicant or applicant's solicitor or other duly authorised agent (See guidance note 4). If signing on behalf of the applicant please state in what capacity.

Signature

Date 1st June 2011

Capacity Licensing Officer

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 5) Jacqui Gallimore	
Post town	Post Code
Telephone number (if any)	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional)	

Notes for Guidance

1. The ground(s) for review must be based on one of the licensing objectives.
2. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
3. The application form must be signed.
4. An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
5. This is the address which we shall use to correspond with you about this application.

DECISION NOTICE

Western Area Licensing Sub-Committee – 25th August 2009, Council Chamber, Bradley Road, Trowbridge

Application for the Variation of the Existing Premises Licence in respect of Favourite Chicken & Ribs, 3 Market Street, Trowbridge, BA14 8EY

The Sub-Committee has taken account of the guidance issued under Section 182, Section 18 of the Licensing Act 2003, together with the relevant licensing policy of the former West Wilts District Council as adopted by Wiltshire Council.

The Sub-Committee has heard oral evidence from Ms J Gallimore Divisional Licensing Officer and Sergeant D Hobman and has considered the written application and the letter from the police dated 23rd June 2009 contained in the agenda papers.

The Sub-Committee resolves to GRANT the application subject of course to the condition outlined at paragraph P(b) on page 19 of the application which the Sub-Committee considers of crucial importance.

Reasons:

The Sub-Committee wishes at the outset to express its concern that a large body of detailed evidence was presented by the Police Licensing Officer at the hearing.

The Sub-Committee take note of regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005, that "documentary or other information" may be taken into account if produced either before the hearing or at the hearing with the consent of the other parties. The Sub-Committee however recognised that it has a residual discretion to admit evidence where that is considered necessary in the interests of justice. When this evidence was first tendered Mr Olmez was not at the hearing. However, he arrived shortly afterwards and had the opportunity of first of all presenting his application and then hearing the full evidence given by Ms Gallimore. On being questioned the Sub-Committee was satisfied that Mr Olmez did not seriously challenge this evidence. The Sub-Committee therefore accept the evidence of Ms Gallimore that there has been a high number of disturbances relating to crime and disorder either on or in the vicinity of the premises since January 2009.

The Sub-Committee wish to record however that it would have been greatly assisted if the majority of this evidence had been provided in written form in advance of the hearing in accordance with the regulations.

As referred to above the Sub-Committee accept that there have been incidents of crime and disorder whether on the premises or in its vicinity. In the light of they application however, the Sub-Committee was not satisfied

that the additional 2.5 hours during the week and 30 minutes at weekends would significantly increase this disturbance particularly in the light of the condition proposed by the applicant at paragraph P(b) of the application. Indeed, the evidence tendered by the police underlined the effectiveness and importance of properly operated CCTV coverage in and outside the premises and the implementation of this measure may indeed result in a reduction of the problems. The Sub-Committee wish the applicant to note that it expects the strictest compliance with the conditions of this licence in the future. The Sub-Committee were made aware that Mr Olmez has already received a caution in respect of breaches of his existing licence conditions and the Sub-Committee wish to give the firmest possible warning that further breaches could result in prosecution in addition to the right of review.

All parties are reminded that a review of the licence can be requested at any time but would not normally take place within a date of 12 months from the date of the licence. All parties have the right of appeal to the Magistrates Court within 21 days of this hearing.

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s9; MC Act 1980, ss.5A(3)(a) and 5B; MC Rules 1981, r.70)

The MG11 back sheet must be completed and submitted with this statement

URN

--	--	--	--

Statement of: PC Penny WALTERS 2438

Age if under 18: 0 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: _____ Date: 30.9.2010

X if witness evidence is visually recorded (Supply witness details on rear)

I give this statement in relation to a breach of licence I witnessed on Sunday 26th September 2010.

I am a current serving Police Officer with Wiltshire Police and on Sunday 26th September 2010 I was on duty in full uniform with SPC 5894 THORNTON. We were on static patrol in Trowbridge Town Centre parked in a marked Police Van opposite FAVOURITE CHICKEN, MARKET PLACE, TROWBRIDGE.

I was aware that the hot food licence is valid until 0500hrs. At 0500hrs I noticed the male I know to be the Manager of the store still serve hot food to customers and take payment for this. At 0506hrs I went into the shop with SPC THORNTON and said to the male "YOU NEED TO STOP SERVING NOW, IT HAS GONE PAST 5AM AND YOU ARE BREACHING YOUR LICENCE". The male looked directly at me and said something which I could not understand then waved his arm towards me in a dismissive manner as if he was indicating for me to go away and stop talking to him.

I stayed in the shop with SPC THORNTON until 0510hrs and said to the male " I WILL BE REPORTING YOU TO THE LICENSING OFFICER FOR THIS BREACH". The male just looked at me and carried on serving his customers. It appeared that the food he was serving was pre-cooked food in the hot cabinet.

SPC THORNTON and I went back to the van and waited for the shop to close. By 0520hrs the Manager had got everyone out and closed the door.

Signature: _____ Signature witnessed by: _____

RESTRICTED (when complete)

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s9; MC Act 1980, ss.5A(3)(a) and 5B; MC Rules 1981, r.70)

The MG11 back sheet must be completed and submitted with this statement

URN

--	--	--	--

Statement of: Francis CAVILL

Age if under 18: _____ (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 1 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: _____ Date: 12/04/2011

X if witness evidence is visually recorded (Supply witness details on rear)

On Sunday 20th of February 2011 at 0500 hours i was part of call sign WS 92 when i attended Trowbridge town centre in order to back up colleagues dealing with public disorder.

Upon arrival I could see police units dealing with a group of males in Castle Street so I positioned myself outside of Best fried chicken, number 3 Market Street, Trowbridge as a large group had gathered out-side the premises.

As I stood monitoring the group I noticed members of the public leaving Best fried chicken eating food which appeared to have been recently served to them, the time by my watch was 05.20 hours.

I then conferred with the shop supervisor regarding his designated closing time to which he informed me it was 05.00 hours.

I then spoke to the male about customers only just leaving his premises with hot food, he explained how it was difficult for him to close at 0500 hours when people still wanted to be served and could become aggressive.

I believe the fact that Best fried chicken was open contributed to the retention of people in the town centre and added to the ongoing problems.

Signature: _____ Signature witnessed by: _____

RESTRICTED (when complete)

WILTSHIRE CONSTABULARY

RESTRICTED (when complete)

WITNESS STATEMENT

(CJ Act 1967, s9; MC Act 1980, ss.5A(3)(a) and 5B; MC Rules 1981, r.70)

The MG11 back sheet must be completed and submitted with this statement

URN

--	--	--	--

Statement of: Douglas Downing

Age if under 18: 0 18 (if over 18 insert 'over 18') Occupation: Police Officer

This statement (consisting of 01 page(s) each signed by me) is true to the best of my knowledge and belief and I make it knowing that, if it is tendered in evidence, I shall be liable to prosecution if I have wilfully stated anything in it, which I know to be false, or do not believe to be true.

Signature: _____

Date: 15 April 2011

X if witness evidence is visually recorded (Supply witness details on rear)

I am a Police Officer currently serving with the Wiltshire Police Armed Response Group.

At 0520 hours on 20th February 2011 I was on uniformed duty in company with PC 1457 Cavill. It was at this time that we were carrying out foot patrol of Market Street Trowbridge following outbursts of public order . Situated on the corner of Market Street is a take away restaurant namely 'Best Favourite Fried Chicken'. I could see that customers were still being served. In company with Pc Cavill we entered the premises and conferred with one of the staff serving. A council issued licence displayed behind the counter confirmed that the licence was in place until 0500 hours. We advised the-member of staff to stop serving customers and to close the premises. The staff did this. The member of staff explained that they had continued to serve staff to prevent upset to queuing customers.

Signature: _____

Signature witnessed by: _____

RESTRICTED (when complete)

Mr. K Olmez
Best Favourite Chicken
3 Market Street,
Trowbridge
BA14 8EY

Trowbridge Police Station
Polebarn Road
TROWBRIDGE
Wiltshire BA14 7EP
Telephone: 0845 408 7000
Ext:
Direct Dial:
Facsimile: 01225 794799
DX: 136006 Trowbridge 4

Date 23rd March 2011 Your ref

Our ref FCRP/DJB1

Reply contact name is **D Bennett**

Dear Mr. Olmez

BEST FAVOURITE CHICKEN - LATE NIGHT REFRESHMENT HOUSE

Further to your attendance at this police station on 18th March 2011 I feel it necessary to write to both clarify and reinforce the position of the Police Licensing Department in respect of your premises.

I was disappointed with your actions and demeanour whilst at the police station.

For the record, I left the office of our meeting for a moment as you had requested a piece of paper to write on. When I returned I saw that you had handled a document on the desk by turning it around and were in the process of reading it. The paper had nothing to do with our meeting and you would have been aware of that. When I challenged you, your response was to laugh. I concluded our meeting at this point.

I remind you that the police have grave concerns in respect of your premises. These concerns relate to a clear association with violent crime and disorder, and to an apparent disregard in the upholding of the licensing objectives.

We treat this matter seriously and have a very clear objective to reduce violent crime.

Whilst at the police station I explained to you that over a period of time there have been a significant number of incidents of violent crime and disorder, either on or in the vicinity of Best Favourite Chicken. It was not relevant or necessary for me to give you the detail of each incident. I do however provide you below with a summary of the incidents to which I refer covering the period of the last year.

The incidents vary in seriousness. Some involve assaults; some involve arrests, and most require police attendance. The police retain all the necessary details should it be necessary to disclose them at any future stage.

I also advised you that on previous occasions you have been warned in respect of serving customers beyond your permitted hours. I further advised that police possess evidence to show that you continue to breach this condition of your licence.

Wiltshire Police - 170 years of public service

I proposed that to reduce the incidents of crime and disorder you should consider the employment of door staff at times and days to be agreed. I urge you to give this serious consideration and respond to me with a proposal by 6th April 2011. If you agree to this, the police will wish to condition your licence accordingly.

I will further advise you on the intention of this Department dependant upon your response to this proposal.

I look forward to hearing from you.

Yours Sincerely

D Bennett
Licensing Manager

Summary of Incidents:

06/03/2011 01.35hrs

Disorder outside

05/03/2011 03.26hrs

Disorder inside

20/02/2011 04.50hrs

Disorder inside

14/02/2011 00.28hrs

Disorder inside

03/03/2011 18.12hrs

Disorder outside

30/01/2011 04.57hrs

Disorder

29/01/2011

Disorder inside

13/01/2011 01.15hrs

Disorder outside

01/01/2011 05.06hrs

Disorder outside

18/12/2010 00.06 hrs

Disorder inside

21/11/2010 04.22hrs

Disorder outside

21/11/2010 00.58hrs

Disorder outside

17/10/2010 0453hrs

Disorder inside

17/10/10 0426hrs

Disorder outside

16/10/2010 0445hrs

Disorder outside

10/10/2010 0417hrs

Disorder inside

03/10/10 0421hrs -
Disorder inside
02/10/10 0424hrs
Disorder inside
19/09/10 0444hrs
Disorder outside
19/09/2010 04:04hrs
Disorder inside
12/09/2010 01:00hrs
Disorder outside
11/09/10 0446hrs
Disorder
11/09/10 0308hrs
Disorder
30/08/2010 03:40hrs
Disorder inside
20/08/10 0312hrs
Disorder outside
03/07/2010 04:17hrs
Disorder outside
19/06/10 0304hrs
Disorder outside
13/06/2010 04:51hrs
Disorder outside
12/06/2010 0430hrs
Disorder outside
30/05/2010 04:49hrs
Disorder
22/05/2010 03:48hrs
Disorder outside
03/05/2010 03:38hrs
Disorder outside
24/04/10 0230hrs
Disorder
28/03/10 0600hrs
Disorder

Mr. K Olmez
Best Favourite Chicken
3 Market Street
Trowbridge
BA14 8EY

Trowbridge Police Station
Polebarn Road
TROWBRIDGE
Wiltshire BA14 7EP
Telephone: 0845 408 7000
Ext:
Direct Dial:
Facsimile: 01225 794799
DX: 136006 Trowbridge 4

Date 16th May 2011

Your ref

Our ref FCRP/DJB1

Reply contact name is **D Bennett**

Dear Mr. Olmez

BEST FAVOURITE CHICKEN – LATE NIGHT REFRESHMENT HOUSE

I am writing further to my correspondence of 23rd March and 4th April 2011.

In my letter of 23rd March I asked you to give serious consideration to the employment of door staff.

To date I have had no formal response to that letter other than a telephone call from your solicitor. However my Licensing Officer has indicated from her recent visit that there may be some movement on this particular issue.

It is my intention to make application for a formal review of the licence based on the history I have previously outlined to you. I am reluctant to delay that process much longer because of the risk that poses in terms of the continuance of violent crime and disorder.

If it is your intention to employ door staff on a permanent basis and this can be formalised on your licence, the need for a review may be averted.

You may wish to speak again with your solicitor or make contact directly with me. I will allow a further two week period before taking any further action.

In respect of my letter of 4th April in relation to CCTV, you will be aware of the recent visit by my Licensing Officer, Jacqui Gallimore. She reports that you have some new equipment and all appears in order. This is good news and the progress is welcomed.

We have not yet requested any downloaded images from your system since these changes – I am hopeful that these will be provided in accordance with your conditions in the future.

Yours sincerely

D Bennett
Licensing Manager



WILTSHIRE
Fire & Rescue
Service

Simon Routh-Jones GFireE MInstLM
Chief Fire Officer & Chief Executive

Trowbridge Police Station
Polebarn Road
Trowbridge
Wiltshire
BA14 7EP

FAO Jacqueline Gallimore

Please ask for: FSI N Barratt
Tel No: (01225) 756500
Email: trowbridge.firesafety@wiltsfire.gov.uk
Our Reference: 00900467/
Your Reference: -
Date: 14 June 2011

Dear Madam

Re: Best Favourite Chicken and Rib, 3 Market Street, Trowbridge, BA14 8EY.

I am writing in response to the Application for the Review of a Premises Licence for the above premises. I would like to inform you that this premise has been issued with an Enforcement Notice for failures to comply with the Regulatory Reform (Fire Safety) Order 2005. There is also a Prohibition Notice served to prevent the 1st floor from being used for sleeping accommodation. These matters are still on going.

Yours faithfully

N Barratt
Fire Safety Inspector

Group 2 Fire Safety, Trowbridge Fire Station
Hilperton Road, Trowbridge, Wiltshire BA14 7JB

Tel: +44 (0)1225 756500 Fax: +44 (0)1225 756509
Website: www.wiltsfire.gov.uk

CLOSE PROTECTION

0830 0124 6947 1653

EXPIRES 04/12/12

RS Security
& Training Ltd

TO WHOM IT MAY CONCERN,

THIS LETTER IS TO CONFIRM THAT WE HAVE BEEN ASKED TO SUPPLY A LICENCED DOORSTAFF OPERATIVE FOR BEST FAVOURITE CHICKEN AND KEBAB HOUSE.

OUR START DATE HAS BEEN CONFIRMED AS 09-07-2011.

WE WILL REVIEW FRIDAY NIGHTS AFTER A RISK ASSESSMENT THIS FRIDAY 08-07-2011

ANDY AUSTIN
OFFICE MANAGER.

Divisional Licensing Officer
E Division

05 JUL 2011

Trowbridge

RS Security & Training Limited
The Coach House, 8A Forestreet,
Trowbridge, Wiltshire BA14 8HD

Telephone 01225 781124
Email rob@rssecurity.org
Website www.rssecurity.org

18

**Summary of storm log and niche occurrences linked to Favourite Chicken 3
Market Street Trowbridge 1st of January 2010 to 3rd of July 2011**

19.1 03/07/2011 04.16 hrs Police Storm Log POL-20110703-0137

One male arrested at location for being D & D.

19.2 25/06/2011 03.29 hrs Police Storm Log POL-20110625-0068

Report of fight in progress. Duplicate log to 0067, below.

19.3 25/06/2011 03.28 hrs Police Storm Log POL-20110625-0067

Report of fight. Officer attends and no fight going on at that time. A few people looking angry but appears all in order. No offences disclosed.

19.4 25/06/2011 03.19 hrs Police Storm Log POL-20110625-0064

Call from victim, regarding an assault. I/p stated he was off duty door staff and wanted police presence straight away. When informed no units at present available, call was cut off.

19.5 11/06/2011 04.14 hrs Police Storm Log POL-20110611-0089

Report came in from Ambulance of an assault. Male had been kicked in the face, was unconscious, but now conscious again. Male then got up and ran away, no police presence required.

19.6 03/06/2011 01.32 hrs Police Storm Log POL-20110603-0030

Report from witness of a fight in progress. One female and three males fighting. Police attend and one male arrested for Section 5 and assault on police.

19.7 27/05/2011 02.46 hrs Police Storm Log POL-20110527-0024

Report of disorder inside premises over money taken by third party. Police attended and matter resolved.

19.8 15/05/2011 01.36 hrs Police Storm Log POL-20110515-0039

Report from CCTV of persons fighting – police dispatched. Parties moved on and warned.

**300411 Approx 2300 hrs – Alleged assault - Niche Record Management System
54110037713**

Between 2300 and 2330 CCTV shows an assault occurred close to the doorway of Favourite Chicken. It appears to be unprovoked and the injured party is seen to be punched twice to the head/face area.

19.9 29/04/2011 00.49 hrs Police Storm Log POL-20110429-0015

Youths in premises shouting abuse at Mr. Olmez. Suspects had left prior to call being made to police. Police attend but no complaint made.

19.10 10/04/2011 04.26 hrs Police Storm Log POL-20111004-0102

Male arrested for being drunk and disorderly.

19.11 09/04/2011 03.49 hrs Police Storm Log POL-20110409-0076

Town CCTV reports fighting inside the premises. Police units dispatched. Parties left prior to police arrival.

19.12 25/03/2011 03.13 hrs Police Storm Log POL-20110325-0313

Third party caller reports a male lying on ground outside Favourite Chicken. Caller concerned for welfare. CCTV (town) advises that they have monitored staff in Favourite Chicken drag the male from their premises leaving him outside on the pavement. Ambulance attend – male is intoxicated.

19.13 12/03/2011 03.47hrs Police Storm Log POL-20110312-0059

A caller stated he was outside the Police Station in Trowbridge, and had been chased by three males. The caller went on to say that 'it' started at Favourite Chicken in town. An officer spoke to the reporting person, and believed him to be involved in an incident earlier in the evening. He was given advice and then headed off home.

19.14 06/03/2011 01.35hrs Police Storm Log POL-20110306-0060

CCTV reporting a fight in progress. It was an altercation between two males which was finished by the time the police unit attended. A female had been caught in the cross fire and had a bleeding nose. There were no complaints and all parties have left.

19.15 05/03/2011 03.26hrs Police Storm Log POL-20110305-0060

CCTV reported people 'kicking off' inside the premises. A police unit attended, alcohol fuelled antics. No offences all parties left.

19.16 20/02/2011 04.50hrs Police Storm Log POL-20110220-0096

Staff on duty reporting a disorder was ensuing. Reports of a disorder inside. Officer attended, no offences disclosed, they wanted a couple of people removed.

19.17 14/02/2011 00.28hrs Police Storm Log POL-20110214-0003

Call from the owner who was very upset and abusive to the operator. It was difficult for the operator to understand what he was saying. He stated it was the law that we had to be there in 15 minutes. He went onto imply that 6 youths had entered the shop and paid for food. The males then asked where their drinks were. The reporting person stated that he told them that they had not bought drinks. The males then threatened him and made a 'mess'. An officer attended, and when the reporting person was told that the police could not help, he became very upset.

19.18 03/02/2011 18.12hrs Police Storm Log POL-20110203-0283

A call from the owner stating that approximately 7 youths were causing a nuisance. They were banging on the shop window, and have now ran off. The reporting person wished to speak with an officer. An officer attended, and an area search was made. No youths matching the descriptions were seen.

19.19 30/01/2011 04.57hrs Police Storm Log POL-20110130-0108

Call from an informant stating he has seen a male being beaten up and knocked unconscious. The victim did however get up and ran away. A police unit attended and made an area search. No trace of any offenders or victim.

19.20 29/01/2011 04.32hrs Police Storm Log POL-20110128-0082

A call from the owner stating there was a male being verbally aggressive in the shop. It was an argument over non payment. No unit was available at that time. The shop was given a call back to see if male was still there, but no reply. Several call backs were made and each time no reply. No further calls received either, and the log was disposed.

19.21 13/01/2011 01.15hrs Police Storm Log POL-20110113-0013

Report from a 3rd party, that two persons were starting a fight. It was believed to be two military personnel. A police unit attended but it was all quiet on arrival. A customer stated there had been a minor disorder, but no complaints were forthcoming.

19.22 01/01/2011 05.06hrs Police Storm Log POL-20110101-0221

A call came in from a witness to a disorder. She reported a group of persons fighting, both males and females. Males could be heard shouting aggressively at each other in the background. A police unit attended and two possible offenders could be identified from CCTV. No-one was wishing to make a complaint. Log was closed pending any calls from injured party when sober.

19.23 18/12/2010 00.28hrs Police Storm Log POL-20101218-0012

A further call from Mr Olmez in relation to Log 0003 below. He stated that he had seen the offender again, and asked his name. This name was passed onto the officer. The reporting person was still unwilling to make a complaint until he had checked his CCTV.

19.24 18/12/2010 00.06 hrs Police Storm Log POL-20101218-0003

A call came in from Mr Olmez, who was having a problem with a customer. He stated he 'has shit on his floor'. The male was still in the shop. A police unit attended, but the offender had gone. It appeared a male came into the shop and urinated and defecated on the floor. Witnesses in the shop could not provide an ID of the offender. The shop owner stated he would check his CCTV in the morning in case identification could be made.

19.25 21/11/2010 04.22hrs Police Storm Log POL-20101121-0083

CCTV reported that a fight was in progress. A police unit attended but by then it had all broken up and was quiet on arrival.

19.26 21/11/2010 00.58hrs Police Storm Log POL-20101121-0023

A report came in from a member of the public who had witnessed a fight outside of the 'chicken place'. They stated a female had been assaulted by a male. It turned out to be a domestic incident, husband and wife. Witnesses stated that he started it. A police unit attended and the male was detained for assault.

17/10/2010 From CCTV

Customers can still be seen entering the premises at 0506hrs although they were not served. The last customers can be seen to leave the premises at 0505hrs, having entered after 0500hrs. A crowd of between 25 – 30 congregated outside Favourite Chicken, some with food until 0512 when the crowd started thinning. The lights were on until 0635 although there were no customers.

19.27 17/10/2010 0453hrs Police Storm Log POL-20101017-0104

A report was made by staff on duty at Favourite Chicken of a fight inside the premises. A police unit was sent; no complaints were made and all dispersed.

19.28 17/10/10 0426hrs Police Log POL-20101017 – 0097

A report was made of fighting outside Favourite Chicken. A police unit attended as above (log 0104)

19.29 16/10/2010 0445hrs Police Log POL-20101016-0081

A report was made of two males fighting outside Favourite Chicken. A police unit attended; no offences were disclosed.

**19.30 10/10/2010 0417hrs Police Occurrence, 54100084875, Police Log
POL-20101010-0121**

A report was made by a female stating that she had been assaulted inside Favourite Chicken whilst waiting for food. She had been punched in the face in an unprovoked attack. The offender had left the area upon Police arrival.

03/10/10 From CCTV

People can be seen to leave Favourite Chicken as late as 0539hrs although it is not clear if they have food. The lights were switched off in the shop at 0539hrs.

19.31 03/10/10 0421hrs - From CCTV, Police log POL-20101003-0121

A male is led out of the shop by a member of staff who appears to be asking him to leave. The male seems agitated. He reenters the shop then leaves again this time with another male. The two are arguing. There is a lot of pointing and verbal's, no fight seen.

19.32 02/10/10 0424hrs – From CCTV, Police Log POL-20101002-0079

A male can be seen looking agitated and pointing inside Favourite Chicken. A second male comes out of the shop. There is lots of pointing and verbals, both of them were being calmed by other people outside the shop. Police diffused the situation.

The shop was closed with the lights switched off by 0459hrs.

26/09/10 From Police Town Centre Log, Police Occurrence 54100011201

PC 2438 WALTERS entered Favourite Chicken, market Place at 0505hrs and told owner to stop serving hot food as he was past his licensed times.

Statement provided.

25/09/10 0437hrs – From CCTV

A male customer can be seen to leave at 0433hrs. He urinates against Stroud & Swindon at 0437hrs.

19/09/10 0444hrs – From CCTV

An altercation took place outside Favourite Chicken involving 1 male on crutches and several other males. The males appeared to be taunting him and he was lashing out with his crutches. At one point he had one of his crutches taken from him. A large group of approx 20 had congregated outside the shop with a further 5 – 10 who had sat on the benches before Boots. The crowd were surrounding the males involved with some also getting involved. This lasted approx 5 minutes. It happened right in front of the windows of favourite Chicken but was not reported.

**19.33 19/09/2010 04:04hrs Police Occurrence 54100078488, Police log
POL-20100919-0113**

After a report was received of fighting in Market Street, 2 males were arrested on suspicion of affray. (See below for summary of incident.)

Summary of incident -

On Sunday 19th September 2010 at about 0403 hours Police were called to the report of a disorder inside the shop where a male was on the floor being kicked by other males, on arrival the fighting had ceased but a male was inside Favourite Chicken with injuries. He was reluctant to give his details but eventually did so. He had bruises to his face, a bloody nose and bruised right ear. He stated that he was attacked by about five males inside the premises and ended up on the floor being kicked. He was taken by officers inside a marked Police vehicle in an attempt to identify any suspects. A male was identified and was arrested by Police, a further male then identified himself to Police as being involved in the incident. Both were arrested for affray.

Andrew WILSON has refused to make a statement to Police.

18/09/10 – From CCTV

People can be seen leaving Favourite Chicken after 0507hrs. The following movement was observed 0507hrs customer in then out at 0517hrs; 0515hrs customer in then out at 0516hrs; 0519hrs customer in then out at 0519hrs. It can not be seen if these customers were served food both they had no problem in entering the premises.

The lights in the shop were dimmed at 0514hrs and switched off at 0527hrs.

12/09/10 – From CCTV

People can still be seen to leave with food at 0514hrs having gone in at 0512hrs, 0530hrs having gone in at 0526hrs and the last person can be seen leaving with food at 0539hrs.

The lights in the shop were dimmed at 0510hrs and switched off at 0555hrs.

19.34 12/09/2010 01:00hrs Police Occurrence 54100076599, Police Log POL-20100912-0051

Known male has been seen urinating in the street and issued a FPN after a 6 person fight. Occurrence address listed as Favourite Chicken. No further information available on Niche.

19.35 11/09/10 0446hrs Police Log POL-20100911-0130

Report of a fight. The caller reported the people involved had knives. It is unclear from the log if it was inside or outside Favourite Chicken. All was in order upon Police arrival. There was no one inside Favourite Chicken.

19.36 11/09/10 0308hrs Police Log POL-20100911-0102

A report was made of a group being aggressive, it was a verbal altercation but the caller felt it could escalate. It is unclear from the log if it was inside or outside Favourite Chicken. There were no further calls and the log was closed. There were no units available to attend.

19.37 30/08/2010 0403hrs Police Log POL-20100830-0060

Report from on duty Police Officer that there were far too many people in Favourite Chicken for them to be able to serve them all before closing.

30/08/2010 03:40hrs Police Occurrence 54100072418

Offender kicked the window of Favourite Chicken, because he wasn't being served, causing it to smash. He then pushed owner Ken OLMEZ in the chest when Mr. OLMEZ tried to prevent him from leaving.

19.38 20/08/10 03:12hrs Police Log POL-20100820-0047

A report was made of males squaring up for a fight outside Favourite Chicken. Minor injuries were caused, no complaint was made.

19.39 03/07/2010 04:17hrs Police Occurrence 54100053876, Police log POL-20100703-0115

Officers attended a disorder outside Favourite Chicken. Two males were seen to throw punches and lunge at others. Both arrested suspicion of Affray.

19.40 19/06/10 03:04hrs Police Log POL-20100619-0107

A report was made of 10-12 persons fighting. The owner was outside the shop trying to sort the matter however whenever he separated the parties they would return and start again. Upon Police arrival all was in order.

19.41 13/06/2010 04:51hrs Police Occurrence 54100047526, Police Log POL-20100613-0144

Male arrested for being racially abusive to other persons outside Favourite Chicken.

Incident summary –

This incident relates to an offence of racially aggravated public order (sect 4a poa) at Market Street, Trowbridge for which [REDACTED] was arrested.

From statement of PC Tuite -

at 04:35hrs on Sunday 13 June 2010, I was on duty in full police uniform in company with pc 2485 lax, on foot patrol market street, Trowbridge. We were stood outside Favourite Chicken takeaway, which was still serving customers. Due to the time of the morning and the fact that they were still serving, there was a large amount of customers inside the takeaway and outside on the street eating food or waiting for taxis.

I then heard a male swearing loud saying words like [REDACTED] I approached the male who I now know to be, [REDACTED] and told him to keep his language and his voice down. When I spoke to him I noticed that his breath smelt heavily of alcohol, his eyes were glazed and he was unsteady on his feet. In my opinion he was drunk.

Not long after I spoke to [REDACTED] he started talking to a group of males. One of the males was white and the other two were black. [REDACTED] was talking to them for about 5 minutes and then he walked back towards [REDACTED]. Shortly after this, [REDACTED] walked back towards the group of males who he had just been talking to. As he did, he threw the container that his food was in on the ground in front of me. I approached [REDACTED] and asked him to pick up the package that he had just thrown on the ground. He refused so I warned him that if he did not comply with my request that he would receive a ticket for littering. [REDACTED] then bent down and picked up the package. I then told him to put it in the bin, and I pointed to a bin which was approximately 4 meters away. But he just stood there staring at the group of males. I asked him to place the package in the litter bin a second time. When I said this, [REDACTED] ripped the package in two and started staring with fixed eyes at the group of males and started clenching both his fists and gripping the packaging in his hands and shaking. He then said to me in an aggressive manner, [REDACTED] [REDACTED]

19.42 12/06/2010 0430hrs Police Occurrence 54100047290, Police Log
POL-20100612-0106

Offence: Racially aggravated common assault

This incident relates to an alleged assault that occurred at Market Street, Trowbridge on Sat 12/06/10 at about 0430 hrs for which [REDACTED] was arrested.

Incident summary –

[REDACTED] - the injured party, stated that as he was working as a taxi driver in Trowbridge he was approached by a white male who became verbally abusive towards him. [REDACTED] states the male threw food at him, pulled down his trousers and put his bottom close to him and made racist comments. [REDACTED] got out of his vehicle at which point the male pushed the taxi door onto his left shin causing it to bleed resulting in a graze approx 1 1/2 inches long.

██████████ stated that he had been to a party on the night of 11 June 2010. In the early hours of 12 June 2010 he went into TROWBRIDGE to get some food from Favourite Chicken on Market Street, TROWBRIDGE. He said he attempted to get a taxi home but the driver refused him. ██████████ then admitted that he was a "bit of an idiot" towards the taxi driver and that he started "winding him up" by calling the driver names. He denied that he used any racist names. ██████████ then said that the driver got out of his car, as he did so ██████████ pushed his car shut and admitted that the car door hit the driver's leg.

**19.43 22/05/2010 03:48hrs Police Occurrence 54100041068, Police log
POL- 20100522- 0101**

A report was made of a male "kicking off" and causing problems in the street.

From Occurrence:

Male offender squared up to Police Officers when approached for shouting with his top off. Male arrested for being drunk and disorderly.

No further reports available.

**19.44 03/05/2010 03:38hrs Police Occurrence 54100035061, Police Log
POL – 20100503 – 0051**

A report was made that a male had been assaulted in the street outside Favourite Chicken. One male arrested on suspicion of ABH.

Incident summary –

Officers were called to Favourite Chicken, Trowbridge to a report of a male having been assaulted. On arrival officers saw a male known as ██████████. He was stood next to the bus stop and had blood on his shirt and hands. The injured party, ██████████, ██████████ was a few yards away and had blood coming from his nose. ██████████ stated that he had a fight with ██████████ and had got him into a headlock and punched him after a disagreement. ██████████ was treated by paramedics at the scene. ██████████ was arrested on suspicion of ABH.

25/04/2010 05:10hrs Police Intelligence report 54100032630 - B:1:4

Favourite Chicken Market Place Trowbridge was serving food between 04:30 hours and 05:08 hours on Sunday 25th April 2010. There was approximately 6 members of the public in the premises.

19.45 24/04/10 0230hrs Police Log POL- 20100424 – 0052

A report was made by Ken OLMEZ of Favourite Chicken that there was trouble brewing between females inside the shop and males outside the shop. Upon Police arrival all was in order. Mr OLMEZ confirmed that when he had made the call the girls were being rowdy.

19.46 28/03/10 0600hrs Police Occurrence 54100024620, Police Log POL – 20100328 – 0111

A report was made of a large fight in progress and that a male had had his ear bitten off. On viewing CCTV footage of the incident it is apparent that Favourite Chicken were serving food after their licensed hours. The lights were on, the doors were open and people were freely entering the shop and being served.

Summary of incident:

The fight had started outside Fever night club at closing time, around 0600hrs.

The circumstances of the offence are that the police control room were notified of a disorder via Ambulance Control at 0612 hours on that date.

The injured party was identified as [REDACTED] who pointed out another male to police at the time as the person who bit part of his ear off during the disorder. The alleged offender for the assault on [REDACTED] was arrested and identified as [REDACTED]

As a result of the subsequent investigation into the assault and surrounding disorder it was established that [REDACTED] had been involved in the initial fighting outside the club, prior to any injury to his ear. It was also established that [REDACTED] had been involved in fighting after the injury to his ear.

After having his ear bitten, [REDACTED] went to Favourite Chicken. CCTV shows him at Favourite Chicken. He can be seen outside Favourite Chicken with a broom in his hand.

Two members of staff from Favourite Chicken seem to be trying to get the broom from him.

One of the members of staff, [REDACTED] walks around the corner with [REDACTED] in the direction of Fever. He looks at [REDACTED] ear then continues to walk along Castle Street, leaving [REDACTED] to be looked after by a female. He can be seen to return shortly after and is on his mobile phone.

From CCTV he walks to The Courthouse, the location to which the fight has now moved. On first viewing it appears that [REDACTED] had got involved with the fight. He was subsequently interviewed under caution. In interview he stated that he had tried to intervene to break up the fight. On close inspection, this does appear to be the case. [REDACTED] [REDACTED] knew the injured party from Favourite Chicken. From the CCTV, he was constantly on the phone. According to [REDACTED] he was calling the Police. No log has been traced of this call. After [REDACTED] had returned to Favourite Chicken further males arrived at the scene. It is unknown where they came from.

When the manager was spoken to he stated that he had been clearing up on his own. However, the CCTV shows [REDACTED] at the premises and he was still wearing his apron. In interview [REDACTED] said he had been working that night.

You can clearly see people entering Favourite Chicken and then leaving with food. The time showing on The Shires' CCTV is between 0605 and 0612hrs. At 0610hrs 8 people can be seen to leave Favourite Chicken. At least two of them are carrying a food carton; one of whom can be seen to enter Favourite Chicken at 0608hrs with no food in his hands. According to the Police Log, Police arrived at 0616hrs the time showing on the Shires' CCTV is 0614hrs. This therefore verifies the time showing on The Shires' CCTV.

19.47 17/01/2010 04.17 hrs Police Storm Log POL-20100117-0085

Reported by a witness - Large crowd outside premises – two persons fighting. Police attend – all quiet on arrival.

19.48 16/01/2010 04.30 hrs Police Storm Log POL-20100116-0097

Report from witness – Large group causing disorder. Caller was asked to call police by manager. Disorder heard in background by controller. Police despatched – two arrested for affray.

